



➤ **Are there ID requirements or an age limit to enter the event?** YES, a valid photo ID is required.

All guests must be 21 years of age or older.

➤ **Transport and parking options for getting to the event:** Limited parking is available through park district lots. We recommend everyone carpool or take public transportation. We also encourage you use driving services like [Via](#). **Get 30% off to/from the event with promo code: [BEACHPARTY](#).**

➤ **How do I get or use my tickets that I purchased?** Once you purchase ticket(s), your ticket(s) will be sent to you via a confirmation email or added to your apple wallet. If you do not see your ticket(s), check your spam folder before contacting organizer.

➤ **Do I need to print out my ticket?** Yes, please print out your ticket(s) before coming to the event. You can also present your ticket QR code on your phone.

➤ **Purchased a ticket for your friend and they're arriving at a different time?** We recommend taking a screen shot of their ticket (with barcode) and send it to them via phone or email.

➤ **Are refunds available if I cannot attend?** There will be no refunds once ticket(s) are purchased.

➤ **What can/can't I bring to the event?** NO OUTSIDE ALCOHOL OR NON-ALCOHOLIC BEVERAGES / NO ILLEGAL SUBSTANCE OR CONTRABAND / NO OUTSIDE FOOD / NO WEAPONS / NO COOLERS / NO LARGE BACKPACKS / NO LAWNCHAIRS / NO TENTS / NO UMBRELLAS / NO ANIMALS.

➤ **Smoking or Non-Smoking?** No smoking inside the event.

➤ **ATM?** No. This event will accept credit card ONLY.

➤ **REMINDER:** Gates open at 11:00 am. Re-entry is allowed, BUT attendees are subject to being searched again upon re-entry. This event is rain or shine.