



- **Are there ID requirements or an age limit to enter the event?** YES, a valid photo ID is required. All guests must be 21 years of age or older.
- **Transport and parking options for getting to the event:** Limited parking is available through park district lots. We recommend everyone car pool or take public transportation. We also encourage you use driving services like Lyft.
- **How do I get or use my tickets that I purchased?** Once you purchase ticket(s), your ticket(s) will be sent to you via confirmation email. If you do not see your ticket(s), check your spam folder before contacting organizer.
- **Do I need to print out my ticket?** Yes. Please print out your ticket(s) before coming to the event. You can also present your ticket QR code on your phone.
- **Purchased a ticket for your friend and they're arriving at a different time?** We recommend taking a screen shot of their ticket (with barcode) and send it to them via phone or email.
- **Are refunds available if I cannot attend?** There will be no refunds once ticket(s) are purchased.
- **What can/can't I bring to the event?** NO OUTSIDE ALCOHOL OR NON-ALCOHOLIC BEVERAGES / NO ILLEGAL SUBSTANCE OR CONTRABAND / NO OUTSIDE FOOD / NO WEAPONS / NO COOLERS / NO LARGE BACKPACKS / NO LAWNCHAIRS / NO TENTS / NO UMBRELLAS / NO ANIMALS.
- **Smoking or Non-Smoking?** No smoking inside the event.
- **ATM?** No. This event will accept credit card ONLY.
- **REMINDER:** Gates open at **11:00 am**. Re-entry is allowed, BUT attendees are subject to being searched again upon re-entry.